

Standard report for requirements for base platform

**Information
about the licence
holder**

Name

Address

Zip code and city

Contact person

E-mail address

Phone number

**Date of
test/inspection**

Previous
test/inspection:

**Current
test/inspection:**

Expected *next*
test/inspection:

**Information
about the inspec-
tion organisation**

Name

Address

Zip code and city

Contact person

E-mail address

Phone number

Link to accreditation

Alternatively, documentation for a valid accreditation can be provided as an appendix to the standard report.

**The inspection
organisation's
supplier**

Information in this section shall only be provided if the testing organisation uses a supplier.

Name

Address

Zip code and city

Test and inspection shall be carried out by staff with sufficient qualifications cf. section 6 in ISO/IEC 17020, section 6 in ISO/IEC 17025 or section 6 in ISO/IEC 17065. Testing shall be supervised cf. the requirements for supervision in section 2.3 in the general requirements for Danish Gambling Authority's Certification Programme.
Insert education and qualifications for the staff supervising the work.

Supervisor 1:

Name: _____

Education and other relevant qualifications	Period

Supervisor 2:

Name: _____

Education and other relevant qualifications	Period

It is the supervisors responsibility to sign the standard report, and thereby warrant that testing has been completed in an appropriate professional manner.

Requirements for the inspection of gambling functionality

It shall be recorded whether a requirement has passed inspection or not. If the inspection of the requirement is not passed it must be recorded below and **the appendix must be used**. Here the reason for the failed inspection must be described and when the failure was or is expected to be remedied. It is important that all failed inspections are recorded, even if the failure has been remedied before the submission of the standard report. A description of the requirements can be found in the *requirements for base platform*.

3 Gambling accounts

3.1 General

3.1.1 General terms and conditions of the licence holder

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
3.1.1.1					
3.1.1.2					
3.1.1.3					
3.1.1.4					
3.1.1.5					
3.1.1.6					
3.1.1.7					
3.1.1.8					
3.1.1.9					
3.1.1.10					
3.1.1.11					
3.1.1.12					

3.1.2 Licence, supervision and labelling scheme

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
If these answers are used, submit the details in the appendix					
3.1.2.1					
3.1.2.2					
3.1.2.3					
3.1.2.4					

3.1.3 Complaints

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
If these answers are used, submit the details in the appendix					
3.1.3.1					

3.2 Management of gambling accounts

3.2.1 Customer registration

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
If these answers are used, submit the details in the appendix					
3.2.1.1					
3.2.1.2					
3.2.1.3					
3.2.1.4					
3.2.1.5					

3.2.2 Customer verification process

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
If these answers are used, submit the details in the appendix					
3.2.2.1					
3.2.2.2					
3.2.2.3					
3.2.2.4					
3.2.2.5					
3.2.2.6					

3.2.3 Use of electronic ID

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
If these answers are used, submit the details in the appendix					
3.2.3.1					
3.2.3.2					
3.2.3.3					

3.2.4 Customer access

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
If these answers are used, submit the details in the appendix					
3.2.4.1					
3.2.4.2					
3.2.4.3					
3.2.4.4					

3.2.4.5					
3.2.4.6					

3.2.5 Player ID – Only relevant for land-based betting

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
3.2.5.1					
3.2.5.2					
3.2.5.3					
3.2.5.4					
3.2.5.5					
3.2.5.6					
3.2.5.7					
3.2.5.8					

3.2.6 Changes to customer data

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
3.2.6.1					
3.2.6.2					
3.2.6.3					
3.2.6.4					
3.2.6.5					

3.2.7 Activation and deactivation

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
3.2.7.1					
3.2.7.2					
3.2.7.3					
3.2.7.4					
3.2.7.5					

3.2.8 Suspension

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
3.2.8.1					
3.2.8.2					
3.2.8.3					
3.2.8.4					
3.2.8.5					

3.3 Responsible gambling

3.3.1 Customer self-limitation

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
3.3.1.1					
3.3.1.2					
3.3.1.3					

3.3.1.4					
3.3.1.5					
3.3.1.6					
3.3.1.7					
3.3.1.8					
3.3.1.9					
3.3.1.10					
3.3.1.11					
3.3.1.12					
3.3.1.13					

3.3.2 Customer protection information

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
3.3.2.1					
3.3.2.2					
3.3.2.3					
3.3.2.4					
3.3.2.5					
3.3.2.6					
3.3.2.7					
3.3.2.8					
3.3.2.9					

3.4 Funds and transactions

3.4.1 Currencies

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
3.4.1.1					
3.4.1.2					

3.4.2 Deposits

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
3.4.2.1					
3.4.2.2					
3.4.2.3					
3.4.2.4					
3.4.2.5					
3.4.2.6					
3.4.2.7					
3.4.2.8					
3.4.2.9					

3.4.3 Withdrawals

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
3.4.3.1					
3.4.3.2					
3.4.3.3					

3.4.3.4					
3.4.3.5					
3.4.3.6					
3.4.3.7					
3.4.3.8					
3.4.3.9					

3.4.4 Other customer transactions

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
If these answers are used, submit the details in the appendix					
3.4.4.1					
3.4.4.2					
3.4.4.3					
3.4.4.4					
3.4.4.5					
3.4.4.6					

3.4.5 Other account movements, bonuses, etc.

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
If these answers are used, submit the details in the appendix					
3.4.5.1					
3.4.5.2					
3.4.5.3					
3.4.5.4					

3.4.6 Account statement etc.

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
If these answers are used, submit the details in the appendix					
3.4.6.1					
3.4.6.2					
3.4.6.3					

3.5 Reports

3.5.1 General

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
If these answers are used, submit the details in the appendix					
3.5.1.1					
3.5.1.2					
3.5.1.3					
3.5.1.4					
3.5.1.5					
3.5.1.6					
3.5.1.7					
3.5.1.8					
3.5.1.9					

4 Platform functionality

4.1 Functions

4.1.1 General

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
4.1.1.1					
4.1.1.2					

4.1.2 Registration, maintenance, and storage of data

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
4.1.2.1					
4.1.2.2					
4.1.2.3					
4.1.2.4					
4.1.2.5					
4.1.2.6					

5 Management of game functions

5.1 General

5.1.1 Play sequence

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
5.1.1.1					

5.1.2 Activation and deactivation of games

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
5.1.2.1					
5.1.2.2					
5.1.2.3					
5.1.2.4					
5.1.2.5					
5.1.2.6					
5.1.2.7					

5.1.3 Incomplete games

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
5.1.3.1					
5.1.3.2					
5.1.3.3					
5.1.3.4					

5.1.4 Error handling procedures

Requirements	Pass	Pass remedied	Pass risk assessment	No	N/A
		If these answers are used, submit the details in the appendix			
5.1.4.1					
5.1.4.2					
5.1.4.3					
5.1.4.4					

Further information

Other information relevant for the Danish Gambling Authority shall be stated in the appendix.

Declaration and signature

By my signature below I declare that the information supplied in this report is correct. I acknowledge that missing information or deliberate misinformation can lead to the report being rejected. Any changes in the supplied information shall be forwarded to the Danish Gambling Authority without delay.

Date	Name	Signature
_____	_____

Date	Name	Signature
_____	_____

Submission

This report must be submitted by:

- License holders

The report must be submitted to the Danish Gambling Authority through:

- The contact form on the Danish Gambling Authority's website