



# **Guidelines to the Annex B – Technical information etc.**

Unofficial translation of the Danish guidelines to the application form 2-03

## Version

Publication date	Version	Description
September 2017	2.0	General update of guidelines
May 2018	3.0	Regarding simplification forwarding an application - Bluewhale

### PLEASE NOTE

This is a translated document. The Danish version of the document is the only applicable and authentic version.

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## Instruction

A gaming system is electronic or other equipment which is used by or for the licence holder for the operation of online casino, online betting and land-based betting, including equipment which:

1. is used for the storage of information about a person's participation in gambling including historical data and information about results,
2. produces and/or produces and presents games for the player, or
3. determines the result of a game or calculates whether the player has won or lost the game.

It is the responsibility of the licence holder to obtain the necessary certifications. The certifications must be issued by an accredited test company according to the certification programme and the licence holder must organise the company activities according to the certification.

### *General information about submitting the form*

You must submit the filled in form with the "Bluewhale" system in order to ensure that the information is not intercepted or read by unauthorised persons.

You can send a Bluewhale message to an employee of the Danish Gambling Authority by giving the employee your e-mail address and your mobile number. Then the employee will start the communication by sending you a Bluewhale message, which you can reply to.

If you want to communicate with more than one employee at the Danish Gambling Authority, then the communication has to be started by each of these employees.

## Applicant

The name of the applicant must be stated on the form. If you have already applied for a licence to organise betting and/or online casino and you have been informed of a case number by the Danish Gambling Authority you must also state this case number.

### Item 1 - Contact information

You must state the name of the person with whom The Danish Gambling Authority should communicate, when processing this application. It may be one of the applicant's employees or another representative e.g. a lawyer. You must also state the address to which e-mails from The Danish Gambling Authority should be sent.

There are no formal requirements regarding the contact person but it is an advantage if the person can make decisions on behalf of the applicant.

### Item 2 - Domains

All domains the applicant wants to use for their Danish offer must be stated.

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You must also state the domains, which the applicant uses to provide or have the intention to use for white label solutions.

Please state whether the domain is active and whether it is a white label site.

If there are more domains and/or white labels than it is possible to state in the form please attach the information.

### Item 3 - Provision of gambling

You must state which games you want to provide divided into different types and categories of games.

You must also attach a list of games you want to provide with information about game category and name of the game provider.

### Item 4 - Location of the gaming system

You must state the address where the gaming system is located. If the gaming system is located several places you must state all the addresses.

If the gaming system is located at more addresses, than it is possible to state in the form, please attach the information.

### Item 5 - Supplier of the gaming system

You must state the name and address of the provider of the gaming system if the provider is not the same as the applicant.

If there are more gaming system providers than it is possible to state on the form, you must attach the information.

You must also submit contracts with the system suppliers.

### Item 6 - Location of SAFE

You must state whether SAFE is established or when it will be established.

If the SAFE is established you must state the location of the SAFE. You must also state credentials and end-point of the SAFE, so The Danish Gambling Authority can make connection.

If different SAFEs are used for online casino and betting, you must indicate, which SAFE is used for what type of game.

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If there is more than one SAFE please attach the information.

### Item 7 - SAFE operator

You must state the name and address of the SAFE operator if the operator is not the same as the applicant.

If there is more than one operator please attach the information.

### Item 8 - Address of the backup SAFE

You must state where the backup system to SAFE is located. SAFE and the backup SAFE must be geographically separated.

The data storage on a digital readable media must likewise be geographically separated from the backup.

If there are more than one backup SAFE, please attach the information.

### Item 9 - Backup SAFE operator

You must state the name and address of the backup SAFE operator if the operator is not the same as the applicant.

If there is more than one operator please attach the information.

### Item 10 – Certification: test- and inspection standards

You must state the name and address of the accredited testing organisation, who is performing the certification of the gaming system.

Please use the check box to notify, that you have attached the accredited test organization's ISO accreditation and the certification standard reports for Test- and Inspection standards

### Item 11 – Certification: Information Security Management System

You must state the name and address of the accredited testing organisation, who is performing the certification of Information Security Management System.

Please use the check box to notify that you have attached the accredited test organization's ISO accreditation and the certification standard report for Information Security Management System.

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## Item 12 – Certification: Vulnerability scan and penetration test

You must state the name and address of the accredited testing organisation, who is performing the vulnerability scan and penetration test.

Please use the check box to notify that you have attached the accredited test organization's ISO accreditation and the certification standard reports for vulnerability scan and penetration test.

## Item 13 – Certification: Change management Programme

You must state the name and address of the accredited testing organisation, who is performing the review of your Change Management Programme.

Please use the check box to notify that you have attached the accredited test organization's ISO accreditation and the certification standard report for Change Management Programme.

### *Concerning all certifications*

The Danish Gambling Authority's certification standard reports must be used for documentation of the performed certifications.

All certifications must be approved by The Danish Gambling Authority before a licence can be issued.

## Item 14 – Mobile devices

Use the check box to indicate whether you want to offer games on mobile devices.

If you want to offer games on mobile devices you must submit a description of how you make sure secure that the registration- and log in procedures on mobile devices are secure.

If The Danish Gambling Authority consider the procedures to be sufficient, we will issue an approval for offering games on mobile devices. The licence holder may after the issuance of approval provide games on mobile devices.

## Item 15 - Further information for the use in the consideration of the case

Please use this part of the form to inform The Danish Gambling Authority of any other information, which would be relevant for handling the application.

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## Item 16 - Declaration and signature

With the signature, the management board and board of directors agree that the Danish Gambling Authority may obtain the necessary information and that the relevant authority in Denmark or abroad passes on this information to the Danish Gambling Authority.

With your signature, you declare that the information submitted is correct and complete.

## Item 17 – documentation that must be attached

These following documents must always be attached to Annex B. All attachments must be in Danish or in English:

- Procedures for the applicant's internal controls and administrative procedures concerning the gaming system.
- Description and illustration of the gaming system and its geographical location.
- List of games provided and a categorisation of the gaming types including the name of the game supplier
- Certification report for test standards
- Certification report for inspection standards
- Certification report for Information Security Management System
- Certification report for Vulnerability scan
- Certification report for penetration test
- Certification report for Change Management Programme

The Danish Gambling Authority may ask for further information during the process of handling the application.

## Item 18 – documentation, which must be submitted if relevant

All attachments must be in Danish or English.

- If network games are offered, the applicant must attach a description of the network games
- If the applicant expects to have any white labels, the white label contracts must be submitted
- Documentation for registration and log in procedures for mobile devices

### *Further information*

If you have any questions to the application please contact the Danish Gambling Authority at this e-mail: [mail@spillemyndigheden.dk](mailto:mail@spillemyndigheden.dk).

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*Publication of licence holders*

The Danish Gambling Authority holds a list of names and addresses of the licence holders. The list is published on [www.spillemyndigheden.dk](http://www.spillemyndigheden.dk).